

Steps to order HLA platelets in Customer Portal

Select order priority

- If date and time of patient procedure is known, select SCHEDULED order priority

Order

10/01/2025
12:50:24 US/Eastern Time

?

Tutorial

Layout

You are in the sandbox environment.

Order To

XXXXXXXXXXXXXXXXXXXX
XXXX-XXXX-XX
XXXXXXXXXX

Order From

XXXXXXXXXXXXXXXXXXXX
XXXX-XXXX-XXXX-XXXX
XXXXXXXXXXXX

ROUTINE

ASAP

SCHEDULED

STAT

OCT

2025

SU	MO	TU	WE	TH	FR	SA
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

CHOOSE TIME

Time 08:30:00

Hour

Minute

00 04 08 12 16 20 00 15 30 45

RESET

CONTINUE

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About

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Select Platelet product family and enter number of units needed

Order

10/01/2025
12:54:51 US/Eastern Time

?

Tutorial

Layout

You are in the sandbox environment.

Order To

XXXXXXXXXXXXXXXXXXXX
XXXX-XXXX-XX
XXXXXXXXXX

Order From

XXXXXXXXXXXXXXXXXXXX
XXXX-XXXX-XXXX-XXXX
XXXXXXXXXXXX SCHEDULED 10/31/2025 at 08:30

Family

Products

Plasmas

Platelets

Red Cells

NS

PHENOTYPE

MODIFIERS

HLA

ADD PRODUCT

Total products

0

0

0

0

Qty	ABO-Rh	Family	Product	Modifiers	Phenotypes	HLA
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Steps to order HLA platelets in Customer Portal

Click on Modifiers button, select HLA Selected Modifier and other applicable modifiers click SAVE

The screenshot shows the Customer Portal interface. A modal dialog titled "Modifiers" is open in the center. It contains a list of modifiers: "Attach Extra Bags", "WASHED", "DIVIDED", "Irradiated", "Anti-CMV Neg", and "HLA Selected". The "HLA Selected" modifier is highlighted in red. At the bottom of the dialog are three buttons: "SAVE", "CLEAR", and "CANCEL". The background interface shows the "Order" page with a sidebar on the left containing "Family" and "Products" tabs, and a main area with a "PHENOTYPE" button. The top of the page displays the date "10/01/2025" and time "12:56:35 US/Eastern Time". The bottom of the page features the "vitalant" logo, copyright information "COPYRIGHT © MAK SYSTEM. ALL RIGHTS RESERVED.", version "V2.2.2", and the "MAK-SYSTEM" logo with the tagline "enabling individuals to save lives".

Click on HLA button. Enter Loci if known or select Pending testing checkbox and click SAVE

The screenshot shows the Customer Portal interface. A modal dialog titled "HLA phenotypes" is open in the center. It contains two input fields labeled "Locus A" and "Locus B". Below these fields is a checkbox labeled "Pending testing" which is checked. At the bottom of the dialog are three buttons: "SAVE", "CLEAR", and "CANCEL". The background interface shows the "Order" page with a sidebar on the left containing "Family" and "Products" tabs, and a main area with a "PHENOTYPE" button. The top of the page displays the date "10/01/2025" and time "12:57:26 US/Eastern Time". The bottom of the page features the "vitalant" logo, copyright information "COPYRIGHT © MAK SYSTEM. ALL RIGHTS RESERVED.", version "V2.2.2", and the "MAK-SYSTEM" logo with the tagline "enabling individuals to save lives".

Steps to order HLA platelets in Customer Portal

Click ADD PRODUCT, review order, and click PROCEED

Order

10/01/2025 13:01:06 US/Eastern Time

You are in the sandbox environment.

Order To: [Redacted]

Order From: [Redacted] SCHEDULED 10/31/2025 at 08:30

Family: Plasmas, Platelets, Red Cells

Products: [Empty]

O Pos, A Pos, B Pos, AB Pos, O Neg, A Neg, B Neg, AB Neg

PHENOTYPE, MODIFIERS, HLA, ADD PRODUCT

Total products: 1

Qty	ABO-Rh	Family	Product	Modifiers	Phenotypes	HLA
1	Not specified	PLT Platelets	Anti-CMV Neg, HLA Selected, Irradiated			Pending testing

CLEAR, PROCEED

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Click on the PATIENT button and enter Patient Details. Click CONTINUE

Order

10/01/2025 13:03:36 US/Eastern Time

You are in the sandbox environment

Order Number#

Order To: [Redacted]

Order From: [Redacted] SCHEDULED 10/31/2025 at 08:30

Total products: 1

#	Qty	ABO-Rh	Family
1	1	Not specified	PLT Platelets

Patient Details

Last Name: DOE, First Name: JOHN

Patient ABO-Rh: O Pos

Date Of Birth: 02/02/1946, Gender: Male

CONTINUE, CANCEL

BACK, PATIENT, SUBMIT

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Steps to order HLA platelets in Customer Portal

Review and click SUBMIT. Order is submitted to the blood center.

Order

10/01/2025
13:04:38 US/Eastern Time

?

Tutorial

Layout

You are in the sandbox environment.

Order Number#

Order To

Assigned To

Order From

Patient : DOE, JOHN Gender : Male Date Of Birth : 02/02/1946
Blood group : O Pos

Total products

1

#	Qty	ABO-Rh	Family	Product	Modifiers	Phenotypes	HLA
1	1	Not specified	PLT Platelets		Anti-CMV Neg, HLA Selected, Irradiated		Pending testing

COMMENTS (Not For Patient Information)

BACK

PATIENT

SUBMIT

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Order displays at the top of the Orders Search page.

Orders Search

10/01/2025
13:06:30 US/Eastern Time

?

Tutorial

Layout

You are in the sandbox environment.

Filter

CREATE ORDER

EXPORT TABLE

PRINT

My Orders

1 orders match the selected criteria

ORDER #	PRIORITY	TYPE	QUANTITY	STATUS	ATTRIBUTES	RECEIVER	CREATED	BY	ACTIONS
OR25-0000425	10/31/2025 08:30	Ad Hoc Order	1	Under Approval 10/01/2025 13:06	M P H C R		10/01/2025 12:54	Test AcctAdmin	

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